

# SHB News...

# SHB

Vehicle Hire and Management

**Welcome** to the latest edition of our external newsletter where you can learn more about how we are working towards our FORS accreditation, our latest partnering with tyre provider, ATS, and a look back at all the festivals we have attended, plus a lot more. Remember, you can always subscribe to our newsletter online and you can follow us on Twitter @SHBhire, like our Facebook page and visit our LinkedIn profile for more news and updates.

## SHB add FORS to their long list of accreditations



As one of the leading vehicle hire companies in the UK we pride ourselves on our ability to offer our customers a diverse range of services. Working towards The Fleet Operator Recognition Scheme (FORS) we aim to stand out from our competitors and offer our customers an unbeatable service.

FORS is an accreditation scheme open to companies operating a fleet consisting of vans, lorries, mini-buses and coaches, and encourages all operators

to work to the law and best practices. The FORS accreditation is split into three levels; bronze, silver and gold, and offers companies an exclusive range of benefits as well as a competitive edge on the market.

We will be working towards the FORS Bronze accreditation for our Heathrow depot by 30 September, 2015 and the FORS Silver accreditation by 1 March, 2016.

We will also ensure the rest of our nationwide based depots operate to the FORS Silver accreditation processes and procedures by 30 September, 2016.

Receiving the FORS accreditation at our Heathrow depot will help us play our part in making London's roads safer and adhering to the London Safer Lorry Scheme.

The scheme goes into effect on 1 September, 2015 and requires all vehicles over 3.5T to be fitted with Class V and VI mirrors and side guards.

Anyone non-compliant may incur a hefty fine ranging between £50 to £1000.

With this in mind, we would like to prompt our customers to advise our Hire Controllers if they are operating in London and if they need to adhere to the scheme. If you already have SHB vehicles in London and you are not sure whether they are compliant please speak to your day-to-day contact.



### Bad Boy Buggy...

We will be showcasing the Bad Boy Buggy at this year's Showman's Show. The Recoil iS Crew is 4WD 4 seat shuttle with a tipping load bed and features a 72v AC electric drive train with two motors for a smoother, quieter ride.

### SHB responsor Sale Sharks

We are proud to be returning as the Sale Sharks' Official Van Supplier for 2015. We will also be the official player sponsor for flanker, Mark Easter.



### No soggy bottoms for H4H

SHB depots across the country recently held their own bake sales to raise money for Help for Heroes. It's a good thing the majority of our staff and customers alike have a healthy appetite as we collectively raised over £900!

Bake Off here we come!



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## Meet the Team...

### Stuart Couzens - Golf Buggy Product Manager

At 17 Stuart originally trained as a motor vehicle technician gaining his city and guilds level 4 in motor technology. In 1989 he moved from the motor trade into plant hire where he spent 10 years on the road working as a mobile mechanic before moving into the office environment working as a hire controller for a national company. At this point he was just starting out in the event industry where he has remained ever since. Stuart became a Hire Manager in 2010 before joining SHB in April of this year as our new Golf Buggy/UTV Product manager.



# 14 operational sites for national coverage across the UK

Tel: 01794 511 458 Enquiries: enquiries@shb.co.uk / www.shb.co.uk www.golfbuggyhire.co.uk



## Take a look back at all the year's biggest festivals SHB have had the opportunity to help support

Over the course of the year we have supported a wide range of festivals across the country. From the muddy plains of Glastonbury to overseas at the Isle of Wight (IOW) festival, our services have been utilised for all the action behind the scenes. Whether it's transporting a musician backstage to perform on the pyramid stage or simply lugging equipment around venues, we have been at hand to offer our assistance. Our dedicated teams have been at the forefront of helping support our customers with everything they need during the busy festival season and we can't wait to do it all over again for next years' myriad of festivals and shows!



### What you've been saying about SHB...

*"Thank you Sean for fantastic service, Warwickshire Scouts really would have been stuck without these vehicles and your company's service was second to none in making all the arrangements."*  
**Wendy Williams, Get in Chair**

## Autumnal Equipment

As summer draws to a close it's time to start thinking about what you may need in preparation for Autumn/Winter. Our diverse range of stock boasts everything from Tipper Grabs to Gully Emptiers to help support you throughout the season.



## Tyre provider wheels into action



We are delighted to announce our new partnership with ATS Euromaster. They join our long list of approved and reputable network service providers and will be at hand to support you with fitting and repairing tyres.

ATS have nearly 3,000 mobile service vehicles and fit over 37,000 tyres each day! Not only do ATS provide free planned and scheduled repairs on-site they also have updated technology in order to offer you an all-round better service. With a more advanced IT system and customer portal in place they are able to provide you with an extensive suite of reports. With this in mind we can't wait for ATS to 'wheel' out all the stops in helping to keep our customers on the road.

## New changes to the law...

If your dog isn't securely fastened whilst driving you could be breaking the law. The Highway Code states, 'When in a vehicle make sure dogs or other animals are suitably restrained so they cannot distract you while you are driving or injure you, or themselves, if you stop quickly. A seat belt harness, pet carrier, dog cage or dog guard are ways of restraining animals in cars.'



In addition to the legislation prohibiting smoking in Commercial Vehicles, it will also be illegal to smoke in cars and other vehicles with anyone under the age of 18 as from 1 October, 2015. This applies to all drivers throughout England and Wales. Both the driver and smoker could incur a £50 fine if they caught breaking the law.

